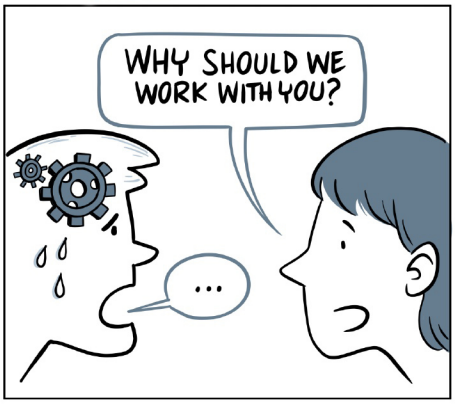
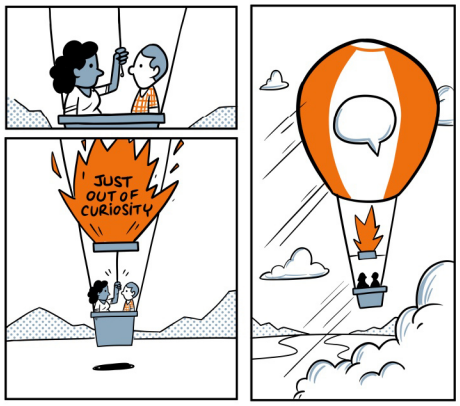
THE FOUR CORNERSTONES OF CONVERSATIONAL EXCELLENCE

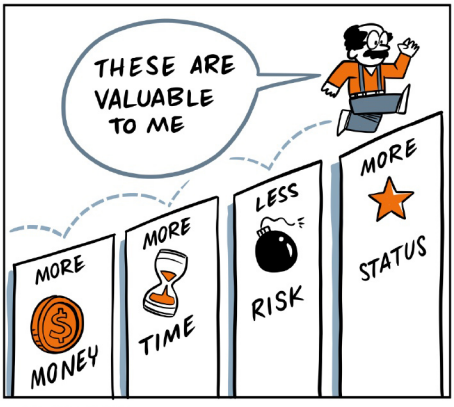
THE WORST TIME TO THINK ABOUT WHAT YOU ARE SAYING IS IN THE MOMENT YOU ARE SAYING IT



CURIOSITY IS THE FUEL FOR GREAT CONVERSATIONS



PEOPLE DO THINGS FOR THEIR OWN REASONS NOT YOURS



THE PERSON ASKING THE QUESTIONS CONTROLS THE CONVERSATION

